## UNITED STATES <br> SECURITIES AND EXCHANGE COMMISSION <br> WASHINGTON, D.C. 20549

FORM 10-Q
(Mark One)
$\boxtimes \quad$ QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
For the quarterly period ended November 30, 2018
TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from $\qquad$ to

Commission file number: 001-36865


Rocky Mountain Chocolate Factory, Inc. (Exact name of registrant as specified in its charter)

## Delaware

(State or other jurisdiction of Incorporation or organization)

47-1535633
(I.R.S. Employer Identification No.)

265 Turner Drive, Durango, CO 81303
(Address of principal executive offices, including zip code)

## (970) 259-0554

(Registrant's telephone number, including area code)
Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes $\boxtimes$ No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§ 232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes $\boxtimes$ No $\square$

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company, or an emerging growth company. See the definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule $12 \mathrm{~b}-2$ of the Exchange Act.

| Large accelerated filer | $\square$ | Accelerated filer $\quad \square$ |
| :--- | :--- | :--- |
| Non-accelerated filer | $\square$ | Smaller reporting company $\boxtimes$ |
|  |  | Emerging growth company $\square$ |

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule $12 \mathrm{~b}-2$ of the Exchange Act). Yes $\square$ No $\mathbb{}$
On January 10, 2019, the registrant had outstanding 5,948,660 shares of its common stock, $\$ .001$ par value.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES <br> FORM 10-Q <br> TABLE OF CONTENTS

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## PART I. FINANCIAL INFORMATION

## Item 1. Financial Statements

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF INCOME (unaudited)



The accompanying notes are an integral part of these consolidated financial statements.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES CONSOLIDATED BALANCE SHEETS

|  |  | $\begin{gathered} \text { November 30, } \\ 2018 \\ \text { (unaudited) } \end{gathered}$ |  | $\begin{gathered} \text { February } 28, \\ 2018 \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: |
| Assets |  |  |  |  |
| Current Assets |  |  |  |  |
| Cash and cash equivalents | \$ | 4,211,939 | \$ | 6,072,984 |
| Accounts receivable, less allowance for doubtful accounts of \$567,585 and \$479,472, respectively |  | 4,902,276 |  | 3,897,334 |
| Notes receivable, current portion, less current portion of the valuation allowance of $\$ 14,400$ and $\$ 9,000$, respectively |  | 94,101 |  | 105,540 |
| Refundable income taxes |  | 25,070 |  | 342,863 |
| Inventories, less reserve for slow moving inventory of \$320,293 and \$357,706, respectively |  | 5,677,946 |  | 4,842,474 |
| Other |  | 420,546 |  | 310,173 |
| Total current assets |  | 15,331,878 |  | 15,571,368 |
|  |  |  |  |  |
| Property and Equipment, Net |  | 5,886,321 |  | 6,166,240 |
|  |  |  |  |  |
| Other Assets |  |  |  |  |
| Notes receivable, less current portion and valuation allowance of \$12,100 and \$17,500, respectively |  | 230,298 |  | 235,983 |
| Goodwill, net |  | 1,046,944 |  | 1,046,944 |
| Franchise rights, net |  | 3,867,673 |  | 4,433,927 |
| Intangible assets, net |  | 519,772 |  | 587,377 |
| Deferred income taxes |  | 627,697 |  | 835,463 |
| Other |  | 56,576 |  | 63,333 |
| Total other assets |  | 6,348,960 |  | 7,203,027 |
|  |  |  |  |  |
| Total Assets | \$ | 27,567,159 | \$ | 28,940,635 |
|  |  |  |  |  |
| Liabilities and Stockholders' Equity |  |  |  |  |
| Current Liabilities |  |  |  |  |
| Current maturities of long term debt | \$ | 1,391,854 | \$ | 1,352,893 |
| Accounts payable |  | 1,504,321 |  | 1,647,991 |
| Accrued salaries and wages |  | 862,074 |  | 644,005 |
| Gift card liabilities |  | 696,578 |  | 3,057,131 |
| Other accrued expenses |  | 274,854 |  | 325,034 |
| Dividend payable |  | 713,839 |  | 708,652 |
| Deferred revenue |  | 296,868 |  | 471,910 |
|  |  |  |  |  |
| Total current liabilities |  | 5,740,388 |  | 8,207,616 |
|  |  |  |  |  |
| Long-Term Debt, Less Current Maturities |  | 127,515 |  | 1,176,416 |
| Deferred Revenue, Less Current Portion |  | 1,116,280 |  | - |
|  |  |  |  |  |
| Commitments and Contingencies |  |  |  |  |
|  |  |  |  |  |
| Stockholders' Equity |  |  |  |  |
| Preferred stock, \$.001 par value per share; 250,000 authorized; -0- shares issued and outstanding |  |  |  |  |
| Series A Junior Participating Preferred Stock, authorized 50,000 shares |  | - |  | - |
| Undesignated series, authorized 200,000 shares |  | - |  | - |
| Common stock, $\$ .001$ par value, $46,000,000$ shares authorized, $5,948,660$ shares and $5,903,436$ shares issued and outstanding, respectively |  | 5,949 |  | 5,903 |
| Additional paid-in capital |  | 6,514,756 |  | 6,131,147 |
| Retained earnings |  | 14,062,271 |  | 13,419,553 |
|  |  |  |  |  |
| Total stockholders' equity |  | 20,582,976 |  | 19,556,603 |
|  |  |  |  |  |
| Total Liabilities and Stockholders' Equity | \$ | 27,567,159 | \$ | 28,940,635 |

The accompanying notes are an integral part of these consolidated financial statements.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES CONSOLIDATED STATEMENTS OF CASH FLOWS <br> (unaudited)

|  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
|  | 2018 |  | 2017 |  |
| Cash Flows From Operating Activities |  |  |  |  |
| Net Income | \$ | 1,853,120 | \$ | 2,493,012 |
| Adjustments to reconcile net income to net cash provided by operating activities: |  |  |  |  |
| Depreciation and amortization |  | 1,294,241 |  | 979,712 |
| Provision for obsolete inventory |  | 85,207 |  | 82,738 |
| Provision for loss on accounts and notes receivable |  | 88,200 |  | 88,200 |
| Asset impairment and store closure losses |  | 67,822 |  | - |
| Loss on sale or disposal of property and equipment |  | 28,813 |  | 20,630 |
| Expense recorded for stock compensation |  | 383,655 |  | 458,275 |
| Deferred income taxes |  | $(94,328)$ |  | $(444,747)$ |
| Changes in operating assets and liabilities: |  |  |  |  |
| Accounts receivable |  | $(1,136,471)$ |  | $(1,307,149)$ |
| Refundable income taxes |  | 317,793 |  | 42,808 |
| Inventories |  | $(1,471,361)$ |  | $(990,398)$ |
| Other current assets |  | $(110,645)$ |  | $(26,641)$ |
| Accounts payable |  | 407,012 |  | $(135,269)$ |
| Accrued liabilities |  | 58,079 |  | 362,718 |
| Deferred income |  | $(72,084)$ |  | 23,769 |
| Net cash provided by operating activities |  | 1,699,053 |  | 1,647,658 |
|  |  |  |  |  |
| Cash Flows from Investing Activities |  |  |  |  |
| Addition to notes receivable |  | - |  | $(14,292)$ |
| Proceeds received on notes receivable |  | 73,880 |  | 194,646 |
| Purchase of intangible assets |  | - |  | $(8,508)$ |
| Proceeds from (cost of) sale or distribution of assets |  | 13,498 |  | $(7,926)$ |
| Purchases of property and equipment |  | $(498,252)$ |  | $(446,935)$ |
| (Increase) decrease in other assets |  | $(8,140)$ |  | 8,963 |
| Net cash used in investing activities |  | $(419,014)$ |  | $(274,052)$ |
|  |  |  |  |  |
| Cash Flows from Financing Activities |  |  |  |  |
| Payments on long-term debt |  | $(1,009,940)$ |  | $(972,421)$ |
| Dividends paid |  | $(2,131,144)$ |  | $(2,113,462)$ |
| Net cash used in financing activities |  | $(3,141,084)$ |  | $(3,085,883)$ |
|  |  |  |  |  |
| Net Decrease in Cash and Cash Equivalents |  | $(1,861,045)$ |  | (1,712,277) |
|  |  |  |  |  |
| Cash and Cash Equivalents, Beginning of Period |  | 6,072,984 |  | 5,779,195 |
| Cash and Cash Equivalents, End of Period <br> 4,211,939 <br> 4,066,918 |  |  |  |  |
|  |  |  |  |  |

The accompanying notes are an integral part of these consolidated financial statements.

## NOTE 1 - NATURE OF OPERATIONS AND BASIS OF PRESENTATION

Nature of Operations
The accompanying consolidated financial statements include the accounts of Rocky Mountain Chocolate Factory, Inc., a Delaware corporation, its wholly-owned subsidiaries, Rocky Mountain Chocolate Factory, Inc., a Colorado corporation ("RMCF"), Aspen Leaf Yogurt, LLC, a Colorado limited liability company ("ALY"), U-Swirl International, Inc., a Nevada corporation ("U-Swirl"), and its $46 \%$-owned subsidiary, U-Swirl, Inc., a Nevada corporation ("SWRL") of which, RMCF had financial control until February 29, 2016 (collectively, the "Company"). All intercompany balances and transactions have been eliminated in consolidation.

The Company is an international franchisor, confectionery manufacturer and retail operator. Founded in 1981, the Company is headquartered in Durango, Colorado and manufactures an extensive line of premium chocolate candies and other confectionery products. U-Swirl franchises and operates soft-serve frozen yogurt cafés. The Company also sells its candy outside of its system of retail stores and licenses the use of its brand with certain consumer products.

In January 2013, through its wholly-owned subsidiaries, including ALY, the Company entered into two agreements to sell all of the assets of its ALY frozen yogurt stores, along with its interest in the self-serve frozen yogurt franchises and retail units branded as "Yogurtini" which the Company also acquired in January 2013, to SWRL, in exchange for a $60 \%$ controlling equity interest in SWRL, which has been subsequently diluted down to $46 \%$ as of November 30 , 2018 following various issuances of common stock of SWRL. Until February 29, 2016, U-Swirl was a wholly-owned subsidiary of SWRL, and was the operating subsidiary for all of SWRL's operations. The SWRL Board of Directors is composed solely of Board members also serving on the Company's Board of Directors.

In fiscal year ("FY") 2014, SWRL acquired the franchise rights and certain other assets of self-serve frozen yogurt concepts under the names "CherryBerry," "Yogli Mogli Frozen Yogurt" and "Fuzzy Peach Frozen Yogurt." In connection with these acquisitions, the Company entered into a credit facility with Wells Fargo Bank, N.A. used to finance the acquisitions by SWRL, and in turn, the Company entered into a loan and security agreement with SWRL to cover the purchase price and other costs associated with the acquisitions (the "SWRL Loan Agreement"). Borrowings under the SWRL Loan Agreement were secured by all of the assets of SWRL, including all of the outstanding stock of its wholly-owned subsidiary, U-Swirl. As a result of certain defaults under the SWRL Loan Agreement, the Company issued a demand for payment of all obligations under the SWRL Loan Agreement. SWRL was unable to repay the obligations under the SWRL Loan Agreement, and as a result, the Company foreclosed on all of the outstanding stock of U-Swirl on February 29, 2016 in full satisfaction of the amounts owed under the SWRL Loan Agreement. This resulted in U-Swirl becoming a wholly-owned subsidiary of the Company as of February 29, 2016, and concurrently the Company ceased to have financial control of SWRL as of February 29, 2016. As of November 30, 2018, SWRL had no operating assets.

U-Swirl operates self-serve frozen yogurt cafés under the names "U-Swirl," "Yogurtini," "CherryBerry," "Yogli Mogli Frozen Yogurt," "Fuzzy Peach Frozen Yogurt," "Let's Yo!" and "Aspen Leaf Yogurt".

The Company's revenues are currently derived from three principal sources: sales to franchisees and others of chocolates and other confectionery products manufactured by the Company; the collection of initial franchise fees and royalties from franchisees' sales of both confectionary products and frozen yogurt; and sales at Company-owned stores of chocolates, frozen yogurt, and other confectionery products.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

The following table summarizes the number of stores operating under the Rocky Mountain Chocolate Factory brand and frozen yogurt cafés as of November 30, 2018:

|  | Sold, Not Yet Open | Open | Total |
| :---: | :---: | :---: | :---: |
| Rocky Mountain Chocolate Factory |  |  |  |
| Company-owned stores | - | 2 | 2 |
| Franchise stores - Domestic stores and kiosks | 7 | 182 | 189 |
| International license stores | 1 | 66 | 67 |
| Cold Stone Creamery - co-branded | 10 | 91 | 101 |
| U-Swirl (Including all associated brands) |  |  | - |
| Company-owned stores | - | 1 | 1 |
| Company-owned stores - co-branded | - | 3 | 3 |
| Franchise stores - Domestic stores* | * | 90 | 90 |
| Franchise stores - Domestic - co-branded* | * | 11 | 11 |
| International license stores | - | 1 | 1 |
| Total | 18 | 447 | 465 |

*U-Swirl cafés and the brands franchised by U-Swirl have historically utilized a development area sales model. The result is that many areas are under development, and the rights to open cafés within the development areas have been established, but there is no assurance that any individual development area will result in a determinable number of café openings.

## Basis of Presentation

The accompanying consolidated financial statements have been prepared by the Company, without audit, and reflect all adjustments which are, in the opinion of management, necessary for a fair statement of the results for the interim periods presented. The consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America ("GAAP") for interim financial reporting and Securities and Exchange Commission regulations. Certain information and footnote disclosures normally included in financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to such rules and regulations. In the opinion of management, the consolidated financial statements reflect all adjustments (of a normal and recurring nature) which are necessary for a fair presentation of the financial position, results of operations and cash flows for the interim periods presented. The results of operations for the nine months ended November 30, 2018 are not necessarily indicative of the results to be expected for the entire fiscal year.

These consolidated financial statements should be read in conjunction with the audited financial statements and notes thereto included in the Company's Annual Report on Form 10-K for the fiscal year ended February 28, 2018.

## Subsequent Events

Management evaluated all activity of the Company through the issue date of the financial statements and concluded that no subsequent events have occurred that would require recognition or disclosure in the financial statements.

## Recent Accounting Pronouncements

In August 2018, the SEC adopted amendments to certain disclosure requirements in Securities Act Release No. 33-10532, Disclosure Update and Simplification. These amendments eliminate, modify, or integrate into other SEC requirements certain disclosure rules. Among the amendments is the requirement to present an analysis of changes in stockholders' equity in the interim financial statements included in quarterly reports on Form 10-Q. The analysis, which can be presented as a footnote or separate statement, is required for the current and comparative quarter and year-to-date interim periods. The amendments are effective for all filings made on or after November 5 , 2018. In light of the anticipated timing of effectiveness of the amendments and expected proximity of effectiveness to the filing date for most filers' quarterly reports, the SEC's Division of Corporate Finance issued a Compliance and Disclosure Interpretation related to Exchange Act Forms, ("CDI - Question 105.09"), that provides transition guidance related to this disclosure requirement. CDI - Question 105.09 states that the SEC would not object if the filer's first presentation of the changes in shareholders' equity is included in its Form 10-Q for the quarter that begins after the effective date of the amendments. As such, the Company adopted these SEC amendments on November 30, 2018 and will present the analysis of changes in stockholders' equity in its interim financial statements in its May 31, 2019 Form 10-Q. The Company does not anticipate that the adoption of these SEC amendments will have a material effect on the Company's financial position, results of operations, cash flows or stockholders' equity.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

In June 2016, the Financial Accounting Standards Board ("FASB") issued Accounting Standards Update ("ASU") 2016-13, Financial Instruments - Credit Losses (Topic 326): Measurement of Credit Losses on Financial Instruments. ASU 2016-13 significantly changes the impairment model for most financial assets and certain other instruments. ASU 2016-13 will require immediate recognition of estimated credit losses expected to occur over the remaining life of many financial assets, which will generally result in earlier recognition of allowances for credit losses on loans and other financial instruments. ASU 2016-13 is effective for the Company's fiscal year beginning March 1, 2020 and subsequent interim periods. The Company is currently evaluating the impact the adoption of ASU 2016-13 will have on the Company's consolidated financial statements.

In February 2016, the FASB issued ASU 2016-02, Leases (Topic 842), which requires the recognition of lease assets and lease liabilities on the balance sheet by lessees for those leases currently classified as operating leases under ASC 840 "Leases." These amendments also require qualitative disclosures along with specific quantitative disclosures. These amendments are effective for fiscal years beginning after December 15, 2018, including interim periods within those fiscal years. Early application is permitted. The Company can elect to record a cumulative-effect adjustment as of the beginning of the year of adoption or apply a modified retrospective transition approach. The Company expects that substantially all of its operating lease commitments will be subject to the new guidance and will be recognized as operating lease liabilities and right-of-use assets upon adoption. The Company anticipates ASU 2016-02 will have a material impact on the consolidated balance sheet. The impact of ASU 2016-02 is noncash in nature, as such, it will not affect the Company's cash flows. The cumulative adjustment to be recorded as right-of-use assets and operating lease liabilities, upon adoption, is expected to be approximately $10 \%$ of the Company's consolidated total assets.

In May 2014, the FASB issued ASU No. 2014-09, Revenue from Contracts with Customers ("ASC 606 "). This guidance, as amended by subsequent ASUs on the topic, supersedes current guidance on revenue recognition in ASC 605 "Revenue Recognition." ASC 606 provides that revenues are to be recognized when control of promised goods or services is transferred to a customer in an amount that reflects the consideration expected to be received for those goods or services. This new standard does not impact the Company's recognition of revenue from sales of confectionary items to our franchisees and others, or in Company-owned stores as those sales are recognized at the time of the underlying sale and are presented net of sales taxes and discounts. The standard also did not change the recognition of royalties and marketing fees from franchised or licensed locations, which are based on a percent of sales and recognized at the time the sales occur. The standard changed the timing in which the Company recognizes initial fees from franchisees and licensees for new franchise locations and renewals that impact the term of the franchise agreement. The Company's policy for recognizing initial franchise and renewal fees through February 28, 2018, was to recognize initial franchise fees upon new store opening and renewals that impact the term of the franchise agreement upon renewal. In accordance with the new guidance, the initial franchise services are not distinct from the continuing rights or services offered during the term of the franchise agreement, and will be treated as a single performance obligation. Beginning March 1, 2018, initial franchise fees are being recognized as the Company satisfies the performance obligation over the term of the franchise agreement, which is generally 10-15 years.

The Company adopted ASC 606 as of March 1, 2018, using the modified retrospective method. This method allows the new standard to be applied retrospectively through a cumulative catch up adjustment recognized upon adoption. As a result, comparative information in the Company's financial statements has not been restated and continues to be reported under the accounting standards in effect for those periods. See Note 12 to these financial statements for additional details regarding the adjustments recorded upon adoption of this standard.

## NOTE 2 - EARNINGS PER SHARE

Basic earnings per share is calculated using the weighted-average number of common shares outstanding. Diluted earnings per share reflects the potential dilution that could occur from common shares issuable through the settlement of restricted stock units. Restricted stock units become dilutive within the period granted and remain dilutive until the units vest and are issued as common stock.

## NOTE 3 - INVENTORIES

Inventories consist of the following:

|  | November 30,2018 | February 28, 2018 |  |
| :--- | ---: | ---: | ---: |
| Ingredients and supplies | $\$$ | $3,090,255$ | $\$$ |
| Finished candy | $2,846,499$ | $2,764,727$ |  |
| U-Swirl food and packaging | 61,485 | $2,371,610$ |  |
| Reserve for slow moving inventory |  | $(320,293)$ | 63,843 |
| Total inventories | $\$$ | $5,677,946$ | $\$$ |

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTE 4 - PROPERTY AND EQUIPMENT, NET

Property and equipment at November 30, 2018 and February 28, 2018 consists of the following:

|  | November 30,2018 | February 28, 2018 |  |
| :--- | ---: | ---: | ---: |
| Land | 513,618 | $\$$ | 513,618 |
| Building | $4,823,225$ | $4,905,103$ |  |
| Machinery and equipment | $10,382,898$ | $10,686,631$ |  |
| Furniture and fixtures | 878,452 | $1,067,788$ |  |
| Leasehold improvements | $1,131,659$ | $1,568,260$ |  |
| Transportation equipment | 422,458 | 434,091 |  |
| Asset impairment | $(30,000)$ | $(62,891)$ |  |
|  | $18,122,310$ | $19,112,600$ |  |
| Less accumulated depreciation |  | $(12,235,989)$ | $(12,946,360)$ |
| Property and equipment, net | $5,886,321$ | $\$$ | $6,166,240$ |

## NOTE 5 - STOCKHOLDERS' EQUITY

## Cash Dividend

The Company paid a quarterly cash dividend of $\$ 0.12$ per common share on March 16,2018 to stockholders of record on March 6, 2018. The Company paid a quarterly cash dividend of $\$ 0.12$ per share of common stock on June 15, 2018 to stockholders of record on June 5, 2018. The Company paid a quarterly cash dividend of $\$ 0.12$ per share of common stock on September 14, 2018 to stockholders of record on September 4, 2018. The Company declared a quarterly cash dividend of $\$ 0.12$ per share of common stock on November 13, 2018, which was paid on December 7, 2018 to stockholders of record on November 23, 2018.

Future declaration of dividends will depend on, among other things, the Company's results of operations, capital requirements, financial condition and on such other factors as the Board of Directors may in its discretion consider relevant and in the best long-term interest of the Company's stockholders. The Company is subject to various financial covenants related to its line of credit and other long-term debt, however, those covenants do not restrict the Board of Director's discretion on the future declaration of cash dividends.

## Stock Repurchases

On July 15, 2014, the Company publicly announced a plan to repurchase up to $\$ 3.0$ million of its common stock in the open market or in private transactions, whenever deemed appropriate by management. On January 13, 2015, the Company announced a plan to purchase up to an additional $\$ 2,058,000$ of its common stock under the repurchase plan, and on May 21, 2015, the Company announced a further increase to the repurchase plan by authorizing the purchase of up to an additional $\$ 2,090,000$ of its common stock under the repurchase plan. The Company did not repurchase any shares during the three and nine months ended November 30, 2018. As of November 30 , 2018, approximately $\$ 638,000$ remains available under the repurchase plan for further stock repurchases.

## Stock-Based Compensation

Under the Company's 2007 Equity Incentive Plan (as amended and restated) (the " 2007 Plan"), the Company may authorize and grant stock awards to employees, nonemployee directors and certain other eligible participants, including stock options, restricted stock and restricted stock units.

The Company recognized $\$ 102,927$ and $\$ 383,655$ of stock-based compensation expense during the three and nine-month periods ended November 30 , 2018, respectively, compared to $\$ 133,795$ and $\$ 458,275$ during the three and nine-month periods ended November 30, 2017, respectively. Compensation costs related to stock-based compensation are generally amortized over the vesting period of the stock awards.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

The following table summarizes restricted stock unit activity during the nine months ended November 30, 2018 and 2017:


The Company granted 2,000 fully vested, unrestricted shares of common stock to each non-employee director during the nine months ended November 30,2018 compared to no shares granted during the nine months ended November 30, 2017. In connection with these non-employee director stock grants, the Company recognized $\$ 24,480$ and $\$ 0$ of stock-based compensation expense during the nine months ended November 30, 2018 and 2017, respectively.

During the nine months ended November 30, 2017, the Company granted 5,000 shares of unrestricted common stock under the Company's 2007 Plan to an independent contractor providing information technology consulting services to the Company. These shares were granted as a part of the compensation for services rendered to the Company by the contractor. In connection with this stock award, the Company recognized $\$ 59,100$ in stock-based compensation expense during the nine months ended November 30, 2017. No comparable shares of common stock were granted to employees or contractors, and no related stock-based compensation expense was recorded in the nine months ended November 30, 2018.

During the three and nine-month periods ended November 30, 2018, the Company recognized $\$ 102,927$ and $\$ 359,175$, respectively, of stock-based compensation expense related to restricted stock unit grants to employees. The restricted stock unit grants generally vest between $17 \%$ and $20 \%$ annually over a period of five to six years. During the nine-month periods ended November 30, 2018 and 2017, 43,224 and 44,064 restricted stock units vested and were issued as common stock, respectively. Total unrecognized compensation expense of non-vested, non-forfeited restricted stock units granted as of November 30, 2018 was $\$ 258,978$, which is expected to be recognized over the weighted-average period of 0.6 years.

The Company has no outstanding stock options as of November 30, 2018.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

NOTE 6 - SUPPLEMENTAL CASH FLOW INFORMATION

|  | Nine Months Ended November 30, |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Cash paid for: | 2018 |  | 2017 |  |
| Interest, net | \$ | 44,971 | \$ | 76,291 |
| Income taxes |  | 381,318 |  | 1,827,369 |
| Non-cash Operating Activities |  |  |  |  |
| Accrued Inventory |  | 292,435 |  | 334,853 |
| Non-cash Financing Activities |  |  |  |  |
| Dividend payable | \$ | 713,839 | \$ | 708,412 |

## NOTE 7 - OPERATING SEGMENTS

The Company classifies its business interests into five reportable segments: Franchising, Manufacturing, Retail Stores, U-Swirl operations and Other. The accounting policies of the segments are the same as those described in the summary of significant accounting policies in Note 1 to these consolidated financial statements and Note 1 to the Company's consolidated financial statements included in the Company's Annual Report on Form 10-K for the fiscal year ended February 28, 2018. The Company evaluates performance and allocates resources based on operating contribution, which excludes unallocated corporate general and administrative costs and income tax expense or benefit. The Company's reportable segments are strategic businesses that utilize common merchandising, distribution and marketing functions, as well as common information systems and corporate administration. All inter-segment sales prices are market based. Each segment is managed separately because of the differences in required infrastructure and the difference in products and services:

| Three Months Ended November 30, 2018 | Franchising |  | Manufacturing |  | Retail |  | U-Swirl |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total revenues | \$ | 1,062,942 | \$ | 7,193,761 | \$ | 282,023 | \$ | 743,647 | \$ | - | \$ | 9,282,373 |
| Intersegment revenues |  | (865) |  | $(331,761)$ |  | - |  | - |  | - |  | $(332,626)$ |
| Revenue from external customers |  | 1,062,077 |  | 6,862,000 |  | 282,023 |  | 743,647 |  | - |  | 8,949,747 |
| Segment profit (loss) |  | 344,945 |  | 1,324,220 |  | $(13,732)$ |  | $(174,089)$ |  | $(814,244)$ |  | 667,100 |
| Total assets |  | 1,067,265 |  | 14,713,087 |  | 1,029,203 |  | 5,463,340 |  | 5,294,264 |  | 27,567,159 |
| Capital expenditures |  | - |  | 243,043 |  | 3,796 |  | 1,631 |  | 3,327 |  | 251,797 |
| Total depreciation \& amortization | \$ | 11,617 | \$ | 144,436 | \$ | 5,631 | \$ | 235,446 | \$ | 24,656 | \$ | 421,786 |


| Three Months Ended November 30, 2017 | Franchising |  | Manufacturing |  | Retail |  | U-Swirl |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total revenues | \$ | 1,242,855 | \$ | 7,948,925 | \$ | 366,049 | \$ | 842,554 | \$ | - | \$ | 10,400,383 |
| Intersegment revenues |  | $(1,228)$ |  | $(437,583)$ |  | - |  | - |  | - |  | $(438,811)$ |
| Revenue from external customers |  | 1,241,627 |  | 7,511,342 |  | 366,049 |  | 842,554 |  | - |  | 9,961,572 |
| Segment profit (loss) |  | 423,213 |  | 1,664,643 |  | $(86,741)$ |  | $(14,587)$ |  | $(809,332)$ |  | 1,177,196 |
| Total assets |  | 1,106,155 |  | 14,748,965 |  | 1,236,501 |  | 8,202,628 |  | 4,038,968 |  | 29,333,217 |
| Capital expenditures |  | 881 |  | 124,312 |  | 15,182 |  | 4,967 |  | 17,605 |  | 162,947 |
| Total depreciation \& amortization | \$ | 11,644 | \$ | 138,618 | \$ | 10,543 | \$ | 143,304 | \$ | 32,180 | \$ | 336,289 |

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

| Nine Months Ended November 30, 2018 | Franchising |  | Manufacturing |  | Retail |  | U-Swirl |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total revenues | \$ | 3,846,633 | \$ | 18,097,063 | \$ | 941,817 | \$ | 3,127,806 | \$ | - | \$ | 26,013,319 |
| Intersegment revenues |  | $(3,632)$ |  | $(893,767)$ |  | - |  | - |  | - |  | $(897,399)$ |
| Revenue from external customers |  | 3,843,001 |  | 17,203,296 |  | 941,817 |  | 3,127,806 |  | - |  | 25,115,920 |
| Segment profit (loss) |  | 1,527,599 |  | 3,564,168 |  | $(117,488)$ |  | 190,884 |  | $(2,707,260)$ |  | 2,457,903 |
| Total assets |  | 1,067,265 |  | 14,713,087 |  | 1,029,203 |  | 5,463,340 |  | 5,294,264 |  | 27,567,159 |
| Capital expenditures |  | 3,535 |  | 415,960 |  | 7,601 |  | 14,935 |  | 56,221 |  | 498,252 |
| Total depreciation \& amortization | \$ | 35,173 | \$ | 428,161 | \$ | 29,485 | \$ | 720,530 | \$ | 80,892 | \$ | 1,294,241 |


| Nine Months Ended November 30, 2017 | Franchising |  | Manufacturing |  | Retail |  | U-Swirl |  | Other |  | Total |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total revenues | \$ | 4,342,013 | \$ | 19,659,108 | \$ | 1,213,039 | \$ | 3,446,543 | \$ | - | \$ | 28,660,703 |
| Intersegment revenues |  | $(3,643)$ |  | $(1,082,350)$ |  | - |  | - |  | - |  | $(1,085,993)$ |
| Revenue from external customers |  | 4,338,370 |  | 18,576,758 |  | 1,213,039 |  | 3,446,543 |  | - |  | 27,574,710 |
| Segment profit (loss) |  | 1,853,604 |  | 4,361,150 |  | $(90,674)$ |  | 639,251 |  | $(2,844,889)$ |  | 3,918,442 |
| Total assets |  | 1,106,155 |  | 14,748,965 |  | 1,236,501 |  | 8,202,628 |  | 4,038,968 |  | 29,333,217 |
| Capital expenditures |  | 6,517 |  | 342,910 |  | 31,518 |  | 10,791 |  | 55,199 |  | 446,935 |
| Total depreciation \& amortization | \$ | 34,590 | \$ | 400,624 | \$ | 18,202 | \$ | 429,582 | \$ | 96,714 | \$ | 979,712 |

Revenue from one customer of the Company's Manufacturing segment represented approximately $\$ 1.8$ million, or 7.1 percent, of the Company's revenues from external customers during the nine months ended November 30, 2018, compared to $\$ 2.8$ million, or 10.3 percent, of the Company's revenues from external customers during the nine months ended November 30, 2017.

## NOTE 8 - GOODWILL AND INTANGIBLE ASSETS

Intangible assets consist of the following:


## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

Effective March 1, 2002, under ASC 350, all goodwill with indefinite lives is no longer subject to amortization. Accumulated amortization related to intangible assets not subject to amortization is a result of amortization expense related to indefinite life goodwill incurred prior to March 1, 2002

Amortization expense related to intangible assets totaled $\$ 634,131$ and $\$ 332,100$ during the nine months ended November 30, 2018 and 2017 , respectively.
At November 30, 2018, annual amortization of intangible assets, based upon our existing intangible assets and current useful lives, is estimated to be the following:

| 2019 | $\$$ | 210,187 |
| :--- | ---: | ---: |
| 2020 | 706,177 |  |
| 2021 | 594,229 |  |
| 2022 | 490,060 |  |
| 2023 | 411,607 |  |
| Thereafter | $1,975,185$ |  |
| Total | $4,387,445$ |  |

## NOTE 9 - RESTRUCTURING AND ACQUISITION RELATED CHARGES

Restructuring charges incurred were the result of closing certain underperforming Company-owned locations during the nine months ended November 30 , 2018 Restructuring charges of $\$ 0$ and $\$ 176,981$ were incurred during the three and the nine months ended November 30, 2018, respectively.

The Company did not record any restructuring charges in the three and nine months ended November 30, 2017.

## NOTE 10 - SALE OR DISTRIBUTION OF ASSETS

During the nine months ended November 30, 2017, the Company acquired two franchise stores in satisfaction of certain receivables due by the franchisees to the Company. The Company subsequently sold one of the stores and is operating the other store as a Company-owned store. Associated with these asset disposal activities, the Company recorded the following in the nine months ended November 30, 2018 and 2017 relating to these transactions:

|  | 2018 |  | 2017 |  |
| :---: | :---: | :---: | :---: | :---: |
| Notes receivable | \$ | - | \$ | 56,610 |

## NOTE 11 - NOTE PAYABLE

The Company's long-term debt is comprised of a promissory note, the proceeds of which were loaned to SWRL and used to finance SWRL's business acquisitions.
As of November 30, 2018 and February 28, 2018, notes payable consisted of the following:

|  | November 30,2018 | February 28, 2018 |  |
| :--- | :---: | :---: | :---: |
| Promissory note | $\$$ | $1,519,369$ | $\$$ |

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

The following table summarizes annual maturities of our notes payable as of November 30, 2018:

|  | Amount |
| :--- | :---: |
| 2019 | $\$$ |
| 2020 |  |
|  | 342,905 |
| Total minimum payments | $1,176,464$ |
| Less: current maturities | $1,519,369$ |
| Long-term obligations | $(1,391,854)$ |

## NOTE 12 - ADOPTION OF ASU 2014-09, "REVENUE FROM CONTRACTS WITH CUSTOMERS" ("ASC 606")

As described in Note 1, effective March 1, 2018, the Company adopted ASC 606. ASC 606 provides that revenues are to be recognized when control of promised goods or services is transferred to a customer in an amount that reflects the consideration expected to be received for those goods or services. This new standard does not impact the Company's recognition of revenue from sales of confectionary items to our franchisees and others, or in our Company-owned stores as those sales are recognized at the time of the underlying sale and are presented net of sales taxes and discounts. The standard also does not change the recognition of royalties and marketing fees from franchised or licensed locations, which are based on a percent of sales and recognized at the time the sales occur. The standard does change the timing in which the Company recognizes initial fees from franchisees and licensees for new franchise locations and renewals that affect the term of the franchise agreement.

## Initial Franchise Fees, License Fees, Transfer Fees and Renewal Fees

The Company's policy for recognizing initial franchise and renewal fees through February 28, 2018, was to recognize initial franchise fees upon new store openings and renewals that impact the term of the franchise agreement upon renewal. In accordance with the new guidance, the initial franchise services are not distinct from the continuing rights or services offered during the term of the franchise agreement, and will be treated as a single performance obligation. Beginning March 1 , 2018, initial franchise fees are being recognized as the Company satisfies the performance obligation over the term of the franchise agreement, which is generally $10-15$ years.

## Gift Cards

The Company's franchisees sell gift cards which do not have either expiration dates, or non-usage fees. The proceeds from the sale of gift cards by the franchisees are accumulated by the Company and paid out to the franchisees upon customer redemption. The Company has historically accumulated gift card liabilities and has not recognized breakage associated with the gift card liability. The adoption of ASC 606 requires the use of the "proportionate" method for recognizing breakage, which the Company has not historically utilized. Upon adoption of ASC 606 the Company began recognizing breakage from gift cards when the gift card is redeemed by the customer or the Company determines the likelihood of the gift card being redeemed by the customer is remote ("gift card breakage"). The determination of the gift card breakage rate is based upon Company-specific historical redemption patterns.

Impact to Prior Periods
The cumulative adjustment recorded upon adoption of ASC 606 consisted of net contract liabilities of approximately $\$ 1,022,720$, a reduction in gift card liability of $\$ 2,250,743$ and approximately $\$ 302,094$ of associated adjustments to the deferred tax balances which are recorded in deferred income taxes. The Company did not record any contract assets. The following table outlines the adjustments to the consolidated financial statements made upon adoption of ASC 606 on March 1, 2018 :

|  | Amount |
| :--- | :---: |
| Increase in deferred revenue | $\$$ |
| Reduction in gift card liabilities | $2,250,743$ |
| Adjustment to deferred income tax assets | $(302,094)$ |
|  | $\$$ |
| Cumulative increase to retained earnings | $\$$ |

The Company adopted ASC 606 as of March 1, 2018, using the modified retrospective method. This method allows the new standard to be applied retrospectively through a cumulative catch up adjustment recognized upon adoption. As a result, comparative information in the Company's financial statements has not been restated and continues to be reported under the accounting standards in effect for those periods.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

The adoption of ASC 606 impacted the Company's previously reported financial statements as follows:

|  | CONSOLIDATED BALANCE SHEET AS OF FEBRUARY 28, 2018 |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Previously Reported |  | Adjustments |  | Restated |  |
| Assets |  |  |  |  |  |  |
| Current Assets |  |  |  |  |  |  |
| Cash and cash equivalents | \$ | 6,072,984 | \$ | - | \$ | 6,072,984 |
| Accounts receivable, net |  | 3,897,334 |  | - |  | 3,897,334 |
| Notes receivable, current portion, net |  | 105,540 |  | - |  | 105,540 |
| Refundable income taxes |  | 342,863 |  | - |  | 342,863 |
| Inventories, net |  | 4,842,474 |  | - |  | 4,842,474 |
| Other |  | 310,173 |  | - |  | 310,173 |
| Total current assets |  | 15,571,368 |  | - |  | 15,571,368 |
|  |  |  |  |  |  |  |
| Property and Equipment, Net |  | 6,166,240 |  | - |  | 6,166,240 |
|  |  |  |  |  |  |  |
| Other Assets |  |  |  |  |  |  |
| Notes receivable, less current portion, net |  | 235,983 |  | - |  | 235,983 |
| Goodwill, net |  | 1,046,944 |  | - |  | 1,046,944 |
| Franchise rights, net |  | 4,433,927 |  | - |  | 4,433,927 |
| Intangible assets, net |  | 587,377 |  | - |  | 587,377 |
| Deferred income taxes |  | 835,463 |  | $(302,094)$ |  | 533,369 |
| Other |  | 63,333 |  | - |  | 63,333 |
| Total other assets |  | 7,203,027 |  | $(302,094)$ |  | 6,900,933 |
| Total Assets | \$ | 28,940,635 | \$ | $(302,094)$ | \$ | 28,638,541 |
|  |  |  |  |  |  |  |
| Liabilities and Stockholders' Equity |  |  |  |  |  |  |
| Current Liabilities |  |  |  |  |  |  |
| Current maturities of long-term debt | \$ | 1,352,893 |  | - | \$ | 1,352,893 |
| Accounts payable |  | 1,647,991 |  | - |  | 1,647,991 |
| Accrued salaries and wages |  | 644,005 |  | - |  | 644,005 |
| Gift card liabilities |  | 3,057,131 |  | $(2,250,743)$ |  | 806,388 |
| Other accrued expenses |  | 325,034 |  | - |  | 325,034 |
| Dividend payable |  | 708,652 |  | - |  | 708,652 |
| Deferred revenue |  | 471,910 |  | $(143,445)$ |  | 328,465 |
| Total current liabilities |  | 8,207,616 |  | $(2,394,188)$ |  | 5,813,428 |
|  |  |  |  |  |  |  |
| Long-Term Debt, Less Current Maturities |  | 1,176,416 |  | - |  | 1,176,416 |
| Deferred Revenue, Less Current Portion |  | - |  | 1,166,165 |  | 1,166,165 |
|  |  |  |  |  |  |  |
| Commitments and Contingencies |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
| Stockholders' Equity |  |  |  |  |  |  |
| Preferred stock |  |  |  |  |  |  |
| Common stock |  | 5,903 |  | - |  | 5,903 |
| Additional paid-in capital |  | 6,131,147 |  | - |  | 6,131,147 |
| Retained earnings |  | 13,419,553 |  | 925,929 |  | 14,345,482 |
| Total stockholders' equity |  | 19,556,603 |  | 925,929 |  | 20,482,532 |
|  |  |  |  |  |  |  |
| Total Liabilities and Stockholders' Equity | \$ | 28,940,635 | \$ | $(302,094)$ | \$ | 28,638,541 |

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

The following table contains a reconciliation of revenue reported for the current period and revenue had the Company reported under the prior method for revenue recognition:

|  | Three Months Ended November 30, 20182017 |  |  |  | Nine Months Ended November 30, 20182017 |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Franchise Fees contained within the Statement of Income: | \$ | 61,662 | \$ | 150,900 | \$ | 262,335 | \$ | 563,000 |
| Adjustment required to conform revenue to prior period method: |  | $(9,162)$ |  | - |  | $(19,335)$ |  |  |
| Comparable franchise fees: | \$ | 52,500 | \$ | 150,900 | \$ | 243,000 | \$ | 563,000 |

On November 30, 2018, annual revenue expected to be recognized in the future, related to performance obligations that are not yet fully satisfied, are estimated to be the following:

| 2019 | \$ | 65,420 |
| :---: | :---: | :---: |
| 2020 |  | 256,120 |
| 2021 |  | 203,398 |
| 2022 |  | 189,850 |
| 2023 |  | 175,721 |
| Thereafter |  | 522,639 |
| Total | \$ | 1,413,148 |

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC. AND SUBSIDIARIES

## NOTES TO INTERIM (UNAUDITED) CONSOLIDATED FINANCIAL STATEMENTS

NOTE 13 - DISAGGREGATION OF REVENUE
The following table presents disaggregated revenue by the method of recognition and segment:
Three Months Ended November 30, 2018
Revenues recognized over time under ASC 606:


Nine Months Ended November 30, 2018
Revenues recognized over time under ASC 606:


## Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

## Cautionary Note Regarding Forward-Looking Statements

This Quarterly Report on Form 10-Q ("Quarterly Report") includes statements of our expectations, intentions, plans and beliefs that constitute "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 and are intended to come within the safe harbor protection provided by those sections. These forward-looking statements involve various risks and uncertainties. The nature of our operations and the environment in which we operate subject us to changing economic, competitive, regulatory and technological conditions, risks and uncertainties. The statements, other than statements of historical fact, included in this Quarterly Report are forward-looking statements. Many of the forward-looking statements contained in this document may be identified by the use of forwardlooking words such as "will," "intend," "believe," "expect," "anticipate," "should," "plan," "estimate," "potential," or similar expressions. Factors which could cause results to differ include, but are not limited to: changes in the confectionery business environment, seasonality, consumer interest in our products, general economic conditions, the success of our frozen yogurt business, receptiveness of our products internationally, consumer and retail trends, costs and availability of raw materials, competition, the success of our co-branding strategy, the success of international expansion efforts and the effect of government regulations. Government regulations which we and our franchisees either are or may be subject to and which could cause results to differ from forward-looking statements include, but are not limited to: local, state and federal laws regarding health, sanitation, safety, building and fire codes, franchising, employment, manufacturing, packaging and distribution of food products and motor carriers. For a detailed discussion of the risks and uncertainties that may cause our actual results to differ from the forward-looking statements contained herein, please see the "Risk Factors" contained in Item 1A. of our Annual Report on Form 10-K for the fiscal year ended February 28, 2018. These forward-looking statements apply only as of the date of this Quarterly Report. As such they should not be unduly relied upon for more current circumstances. Except as required by law, we undertake no obligation to release publicly any revisions to these forward-looking statements that might reflect events or circumstances occurring after the date of this Quarterly Report or those that might reflect the occurrence of unanticipated events.

Unless otherwise specified, the "Company," "we," "us" or "our" refers to Rocky Mountain Chocolate Factory, Inc., a Delaware corporation, and its consolidated subsidiaries.

## Overview

We are an international franchisor, confectionery manufacturer and retail operator. Founded in 1981, we are headquartered in Durango, Colorado and manufacture an extensive line of premium chocolate candies and other confectionery products. Our subsidiary, U-Swirl International, Inc. ("U-Swirl"), franchises and operates self-serve frozen yogurt cafés. Our revenues and profitability are derived principally from our franchised/license system of retail stores that feature chocolate, frozen yogurt and other confectionary products. We also sell our candy outside of our system of retail stores and license the use of our brand with certain consumer products. As of November 30, 2018, there were two Company-owned, 91 licensee-owned and 248 franchised Rocky Mountain Chocolate Factory stores operating in 38 states, Canada, South Korea, Panama, and the Philippines. As of November 30, 2018, U-Swirl operated four Company-owned cafés and 102 franchised cafés located in 27 states and Qatar. U-Swirl operates self-serve frozen yogurt cafés under the names "U-Swirl," "Yogurtini," "CherryBerry," "Yogli Mogli Frozen Yogurt," "Fuzzy Peach Frozen Yogurt," "Let's Yo!" and "Aspen Leaf Yogurt".

## Results of Operations

## Three Months Ended November 30, 2018 Compared to the Three Months Ended November 30, 2017

## Results Summary

Basic earnings per share decreased $30.8 \%$ from $\$ 0.13$ in the three months ended November 30, 2017 to $\$ 0.09$ in the three months ended November 30 , 2018. Revenues decreased $10.2 \%$ from $\$ 10.0$ million in the three months ended November 30, 2017 to $\$ 8.9$ million in the three months ended November 30, 2018. Operating income decreased $43.4 \%$ from $\$ 1.2$ million in the three months ended November 30,2017 to $\$ 0.7$ million in the three months ended November 30, 2018. Net income decreased $30.1 \%$ from $\$ 751,000$ in the three months ended November 30, 2017 to $\$ 525,000$ in the three months ended November 30, 2018. The decrease in operating income was due primarily to lower revenue in the three months ended November 30, 2018 compared to the three months ended November 30, 2017.

## Revenues

| (\$'s in thousands) | Three Months Ended November 30, |  |  |  | \$ Change |  | \% Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 |  |  |  |  |  |  |
| Factory sales | \$ | 6,862.0 | \$ | 7,511.3 | \$ | (649.3) | (8.6)\% |
| Retail sales |  | 721.3 |  | 840.2 |  | (118.9) | (14.2)\% |
| Franchise fees |  | 61.7 |  | 150.9 |  | (89.2) | (59.1)\% |
| Royalty and marketing fees |  | 1,304.8 |  | 1,459.1 |  | (154.3) | (10.6)\% |
| Total | \$ | 8,949.8 | \$ | 9,961.5 | \$ | $(1,011.7)$ | (10.2)\% |

Factory Sales
The decrease in factory sales for the three months ended November 30, 2018 versus the three months ended November 30 , 2017 was primarily due to an $18.8 \%$ decrease in shipments of product to customers outside our network of franchise retail locations and a $3.0 \%$ decrease in purchases by our network of franchised and licensed stores. This change was primarily the result of a decrease in purchases by the Company's largest customer during the three months ended November 30, 2018, with revenue from such customer decreasing to approximately $\$ 374,000$, or $4.2 \%$ of the Company's revenues during the three months ended November 30,2018 , compared to $\$ 682,000$, or $6.8 \%$ of the Company's revenues during the three months ended November 30, 2017 for this same customer. The Company believes the decrease in orders is due to lower sales of its customer. If future purchases from this customer decrease or remain at current levels, our sales could continue to decline, and there is no assurance that sales to such customer will return to historical levels.

Same-store pounds purchased by domestic Rocky Mountain Chocolate Factory franchise and license locations decreased $1.9 \%$ in the three months ended November 30 , 2018, compared with the three months ended November 30, 2017.

## Retail Sales

The decrease in retail sales was primarily due to changes in retail units in operation resulting from the sale of certain Company-owned locations and the closure of certain underperforming Company-owned locations. Same-store sales at all Company-owned stores and cafés increased $8.6 \%$ in the three months ended November 30 , 2018 compared to the three months ended November 30, 2017.

Royalties, Marketing Fees and Franchise Fees
The decrease in royalties and marketing fees from the three months ended November 30, 2017 to the three months ended November 30, 2018 was primarily due to an $8.7 \%$ decrease in domestic franchise units in operation. The average number of total domestic franchise stores in operation decreased from 312 in the three months ended November 30,2017 to 285 during the three months ended November 30, 2018. This decrease is the result of domestic store closures exceeding domestic store openings. Same-store sales at total franchise stores and cafés in operation increased $0.7 \%$ during the three months ended November 30, 2018 compared to the three months ended November 30 , 2017. Franchise fee revenues decreased as a result of a decrease in domestic store openings and the fees recognized during the three months ended November 30 , 2018 compared to the three months ended November 30, 2017.

## Costs and Expenses

Cost of Sales

| (\$'s in thousands) | Three Months Ended November 30, |  |  |  | $\begin{gathered} \$ \\ \text { Change } \end{gathered}$ |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  |  |  |  |  |  |  |
| Cost of sales - factory | \$ | 5,419.8 | \$ | 5,703.4 | \$ | (283.6) | (5.0)\% |
| Cost of sales - retail |  | 280.5 |  | 336.6 |  | (56.1) | (16.7)\% |
| Franchise costs |  | 463.1 |  | 515.1 |  | (52.0) | (10.1)\% |
| Sales and marketing |  | 519.2 |  | 593.0 |  | (73.8) | (12.4)\% |
| General and administrative |  | 860.9 |  | 827.2 |  | 33.7 | 4.1\% |
| Retail operating |  | 446.1 |  | 584.8 |  | (138.7) | (23.7)\% |
| Total | \$ | 7,989.6 | \$ | 8,560.1 | \$ | (570.5) | (6.7)\% |

Gross Margin


Adjusted Gross Margin

| (\$'s in thousands) | Three Months Ended November 30, |  |  |  | \$ Change |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2018 |  | 2017 |  |  |  |  |
| Factory gross margin | \$ | 1,442.2 | \$ | 1,807.9 | \$ | (365.7) | (20.2)\% |
| Plus: depreciation and amortization |  | 140.0 |  | 134.3 |  | 5.7 | 4.2\% |
| Factory adjusted gross margin |  | 1,582.2 |  | 1,942.2 |  | (360.0) | (18.5)\% |
| Retail gross margin |  | 440.8 |  | 503.6 |  | (62.8) | (12.5)\% |
| Total Adjusted Gross Margin | \$ | 2,023.0 | \$ | 2,445.8 | \$ | (422.8) | (17.3)\% |
| Factory adjusted gross margin |  | 23.1\% |  | 25.9\% |  | (2.8)\% | (10.8)\% |
| Retail gross margin |  | 61.1\% |  | 59.9\% |  | 1.2\% | 2.0\% |
| Total Adjusted Gross Margin |  | 26.7\% |  | 29.3\% |  | (2.6)\% | (8.9)\% |

Adjusted gross margin and factory adjusted gross margin are non-GAAP measures. Adjusted gross margin is equal to the sum of our factory adjusted gross margin plus our retail gross margin calculated in accordance with GAAP. Factory adjusted gross margin is equal to factory gross margin plus depreciation and amortization expense. We believe adjusted gross margin and factory adjusted gross margin are helpful in understanding our past performance as a supplement to gross margin, factory gross margin and other performance measures calculated in conformity with GAAP. We believe that adjusted gross margin and factory adjusted gross margin are useful to investors because they provide a measure of operating performance and our ability to generate cash that is unaffected by non-cash accounting measures. Additionally, we use adjusted gross margin and factory adjusted gross margin rather than gross margin and factory gross margin to make incremental pricing decisions. Adjusted gross margin and factory adjusted gross margin have limitations as analytical tools because they exclude the impact of depreciation and amortization expense and you should not consider it in isolation or as a substitute for any measure reported under GAAP. Our use of capital assets makes depreciation and amortization expense a necessary element of our costs and our ability to generate income. Due to these limitations, we use adjusted gross margin and factory adjusted gross margin as measures of performance only in conjunction with GAAP measures of performance such as gross margin and factory gross margin.

## Cost of Sales and Gross Margin

Factory margins decreased 310 basis points in the three months ended November 30, 2018 compared to the three months ended November 30 , 2017 due primarily to lower efficiencies associated with a $17.0 \%$ decrease in production volume and an increase in transportation fuel and equipment costs in the three months ended November 30 , 2018 compared to the three months ended November 30, 2017. The increase in Company-owned store margin is due primarily to a change in units in operation during the three months ended November 30, 2018 compared to the prior year.

## Franchise Costs

The decrease in franchise costs in the three months ended November 30, 2018 versus the three months ended November 30, 2017 is due primarily to a decrease in legal and professional expense in the three months ended November 30, 2018 compared to the three months ended November 30, 2017. As a percentage of total royalty and marketing fees and franchise fee revenue, franchise costs increased to $33.9 \%$ in the three months ended November 30, 2018 from $32.0 \%$ in the three months ended November 30 , 2017.

## Sales and Marketing

The decrease in sales and marketing costs for the three months ended November 30, 2018 compared to the three months ended November 30 , 2017 is primarily due to lower marketing-related costs associated with U-Swirl franchise locations as a result of fewer units in operation.

## General and Administrative

General and administrative costs increased $4.1 \%$ in the three months ended November 30, 2018 compared to the three months ended November 30, 2017. This increase was primarily the result of an increase in legal costs. As a percentage of total revenues, general and administrative expenses increased to $9.6 \%$ in the three months ended November 30, 2018 compared to $8.3 \%$ in the three months ended November 30, 2017.

## Retail Operating Expenses

The decrease in retail operating expenses for the three months ended November 30, 2018 compared to the three months ended November 30, 2017 was due primarily to changes in units in operation as a result of the closure of certain underperforming Company-owned units. Retail operating expenses, as a percentage of retail sales, decreased from $69.6 \%$ in the three months ended November 30, 2017 to $61.8 \%$ in the three months ended November 30, 2018. This decrease is primarily the result of the change in units in operation from the prior year.

## Depreciation and Amortization

Depreciation and amortization, exclusive of depreciation and amortization included in cost of sales, was $\$ 282,000$ in the three months ended November 30 , 2018, an increase of $39.6 \%$ from $\$ 202,000$ in the three months ended November 30, 2017. This increase was the result of a change in management's estimates related to the future value of U-Swirl intangibles and the associated acceleration of amortization expense. Depreciation and amortization included in cost of sales increased $4.2 \%$ from $\$ 134,000$ in the three months ended November 30, 2017 to $\$ 140,000$ in the three months ended November 30, 2018. This increase was the result of an increase in production assets in service.

## Other Income (Expense)

Net interest expense was $\$ 11,000$ in the three months ended November 30, 2018 compared to net interest expense of $\$ 22,000$ incurred in the three months ended November 30 , 2017. This decrease in interest expense is due to lower average outstanding promissory note balances for the three months ended November 30 , 2018.

## Income Tax Expense

Our effective income tax rate for the three months ended November 30, 2018 was $21.2 \%$, compared to $36.2 \%$ for the three months ended November 30 , 2017. The decrease of $14.7 \%$ is primarily due to the lower enacted U.S. corporate tax rate of $21 \%$ under the recent Tax Cuts and Jobs Act.

## Nine Months Ended November 30, 2018 Compared to the Nine Months Ended November 30, 2017

## Results Summary

Basic earnings per share decreased $26.2 \%$ to $\$ 0.31$ for the nine months ended November 30,2018 compared to $\$ 0.42$ for the nine months ended November 30,2017 . Revenues decreased $8.9 \%$ to $\$ 25.1$ million for the nine months ended November 30, 2018 compared to $\$ 27.6$ million in the nine months ended November 30, 2017. Operating income decreased $36.0 \%$ from $\$ 4.0$ million in the nine months ended November 30,2017 to $\$ 2.5$ million in the nine months ended November 30, 2018. Net income decreased $25.7 \%$ from $\$ 2.5$ million in the nine months ended November 30, 2017 to $\$ 1.9$ million in the nine months ended November 30, 2018. The decrease in operating income and net income was due primarily to lower revenue and lower margins partially offset by a decrease in operating expenses and a lower effective income tax rate.

## Revenues

| (\$'s in thousands) | Nine Months Ended November 30, |  |  |  | \$ <br> Change |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 |  | 17 |  |  |  |
| Factory sales | \$ | 17,203.3 | \$ | 18,576.8 | \$ | $(1,373.5)$ | (7.4)\% |
| Retail sales |  | 2,698.4 |  | 3,045.1 |  | (346.7) | (11.4)\% |
| Franchise fees |  | 262.3 |  | 563.0 |  | (300.7) | (53.4)\% |
| Royalty and marketing fees |  | 4,951.9 |  | 5,389.8 |  | (437.9) | (8.1)\% |
| Total | \$ | 25,115.9 | \$ | 27,574.7 |  | $(2,458.8)$ | (8.9)\% |

## Factory Sales

The decrease in factory sales for the nine months ended November 30, 2018 versus the nine months ended November 30 , 2017 was primarily due to a $22.5 \%$ decrease in shipments of product to customers outside our network of franchise retail locations. This change was primarily the result of a decrease in purchases by the Company's largest customer during the nine months ended November 30, 2018, with revenue from such customer decreasing to approximately $\$ 1.8$ million, or $7.1 \%$, of the Company's revenues during the nine months ended November 30, 2018, compared to $\$ 2.9$ million, or $10.3 \%$ of the Company's revenues during the nine months ended November 30 , 2017 for this same customer. The Company believes the decrease in orders is due to lower sales of its customer. If future purchases from this customer decrease or remain at current levels, our sales could continue to decline, and there is no assurance that sales to such customer will return to historical levels

Same-store pounds purchased by domestic Rocky Mountain Chocolate Factory franchise and license locations decreased $1.5 \%$ in the nine months ended November 30, 2018, compared with the nine months ended November 30, 2017.

## Retail Sales

The decrease in retail sales was primarily due to changes in retail units in operation as a result of the closure of certain underperforming Company-owned locations. Same-store sales at all Company-owned stores and cafés increased $2.1 \%$ in the nine months ended November 30, 2018 compared to the nine months ended November $30,2017$.

Royalties, Marketing Fees and Franchise Fees
The decrease in royalties and marketing fees from the nine months ended November 30, 2017 to the nine months ended November 30, 2018 was primarily due to a $9.9 \%$ decrease in domestic franchise units in operation. The average number of total domestic franchise stores in operation decreased from 322 in the nine months ended November 30,2017 to 290 during the nine months ended November 30, 2018. This decrease is the result of domestic store closures exceeding domestic store openings. Same-store sales at total franchise stores and cafés in operation were approximately unchanged during the nine months ended November 30, 2018 compared to the nine months ended November 30, 2017. Franchise fee revenues decreased as a result of international license fees recognized during the nine months ended November 30 , 2017 with no comparable international fees recognized during the nine months ended November 30, 2018. During the nine months ended November 30, 2017, U-Swirl entered into a master license agreement covering the State of Qatar and Rocky Mountain Chocolate Factory entered into master license agreements covering the countries of Vietnam and Panama. There were no international license agreements entered into during the nine months ended November 30, 2018.

## Costs and Expenses

Cost of Sales

| (\$'s in thousands) | Nine Months Ended November 30, |  |  |  | \$ Change |  | \% <br> Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  |  | 18 |  | 17 |  |  |  |
| Cost of sales - factory | \$ | 13,266.0 | \$ | 13,823.2 | \$ | (557.2) | (4.0)\% |
| Cost of sales - retail |  | 983.5 |  | 1,084.2 |  | (100.7) | (9.3)\% |
| Franchise costs |  | 1,539.1 |  | 1,588.3 |  | (49.2) | (3.1)\% |
| Sales and marketing |  | 1,672.6 |  | 1,785.4 |  | (112.8) | (6.3)\% |
| General and administrative |  | 2,588.8 |  | 2,932.6 |  | (343.8) | (11.7)\% |
| Retail operating |  | 1,507.4 |  | 1,774.5 |  | (267.1) | (15.1)\% |
| Total | \$ | 21,557.4 | \$ | 22,988.2 | \$ | $(1,430.8)$ | (6.2)\% |

Gross Margin


Adjusted Gross Margin


Adjusted gross margin and factory adjusted gross margin are non-GAAP measures. Adjusted gross margin is equal to the sum of our factory adjusted gross margin plus our retail gross margin calculated in accordance with GAAP. Factory adjusted gross margin is equal to factory gross margin plus depreciation and amortization expense. We believe adjusted gross margin and factory adjusted gross margin are helpful in understanding our past performance as a supplement to gross margin, factory gross margin and other performance measures calculated in conformity with GAAP. We believe that adjusted gross margin and factory adjusted gross margin are useful to investors because they provide a measure of operating performance and our ability to generate cash that is unaffected by non-cash accounting measures. Additionally, we use adjusted gross margin and factory adjusted gross margin rather than gross margin and factory gross margin to make incremental pricing decisions. Adjusted gross margin and factory adjusted gross margin have limitations as analytical tools because they exclude the impact of depreciation and amortization expense and you should not consider it in isolation or as a substitute for any measure reported under GAAP. Our use of capital assets makes depreciation and amortization expense a necessary element of our costs and our ability to generate income. Due to these limitations, we use adjusted gross margin and factory adjusted gross margin as measures of performance only in conjunction with GAAP measures of performance such as gross margin and factory gross margin.

## Cost of Sales and Gross Margin

Factory margins decreased 270 basis points in the nine months ended November 30,2018 compared to the nine months ended November 30 , 2017 due primarily to lower efficiencies associated with a $13.4 \%$ decrease in production volume in the nine months ended November 30,2018 compared to the nine months ended November 30 , 2017. The decrease in retail gross margins was primarily the result of sales discounts prior to closing certain underperforming Company-owned locations.

## Franchise Costs

The decrease in franchise costs in the nine months ended November 30, 2018 versus the nine months ended November 30 , 2017 is due primarily to a decrease in legal and professional expenses. As a percentage of total royalty and marketing fees and franchise fee revenue, franchise costs increased to $29.5 \%$ in the nine months ended November 30,2018 from $26.7 \%$ in the nine months ended November 30, 2017. This increase as a percentage of royalty, marketing and franchise fees is primarily a result of lower franchise revenues.

Sales and Marketing
The decrease in sales and marketing costs for the nine months ended November 30,2018 compared to the nine months ended November 30 , 2017 is primarily due to lower marketing-related costs associated with U-Swirl franchise locations.

## General and Administrative

The decrease in general and administrative costs for the nine months ended November 30, 2018 compared to the nine months ended November 30 , 2017 is primarily due to a decrease in legal and professional expenses. As a percentage of total revenues, general and administrative expenses decreased to $10.3 \%$ in the nine months ended November 30, 2018 compared to $10.6 \%$ in the nine months ended November 30, 2017.

## Retail Operating Expenses

The decrease in retail operating expenses for the nine months ended November 30, 2018 compared to the nine months ended November 30,2017 was due primarily to changes in units in operation, as a result of the closure of certain underperforming Company-owned units. Retail operating expenses, as a percentage of retail sales, decreased from $58.3 \%$ in the nine months ended November 30,2017 to $55.9 \%$ in the nine months ended November 30,2018 . This decrease is primarily the result of the change in units in operation from the prior year.

Depreciation and Amortization
Depreciation and amortization, exclusive of depreciation and amortization included in cost of sales, was $\$ 880,000$ in the nine months ended November 30 , 2018, an increase of $48.6 \%$ from $\$ 592,000$ in the nine months ended November 30, 2017. This increase was the result of a change in management's estimates related to the future value of U-Swirl intangibles and the associated acceleration of amortization expense. Depreciation and amortization included in cost of sales increased $6.9 \%$ from $\$ 388,000$ in the nine months ended November 30, 2017 to $\$ 415,000$ in the nine months ended November 30, 2018. This increase was the result of an increase in production assets in service.

## Restructuring charges

There were no restructuring and acquisition related charges during the nine months ended November 30, 2017 compared to $\$ 177,000$ during the nine months ended November 30, 2018. The increase in restructuring costs was the result of charges related to closing certain underperforming Company-owned locations.

## Other Income (Expense)

Net interest expense was $\$ 44,000$ in the nine months ended November 30, 2018, a decrease of $42.0 \%$ compared to net interest expense of $\$ 76,000$ in the nine months ended November 30, 2017. This decrease in interest expense is due to lower average outstanding promissory note balances for the nine months ended November $30,2018$.

## Income Tax Expense

Our effective income tax rate for the nine months ended November 30, 2018 was $24.6 \%$, compared to $36.4 \%$ for the nine months ended November 30 , 2017. The decrease of $11.8 \%$ is primarily due to the lower enacted U.S. corporate tax rate of $21 \%$ under the recent Tax Cuts and Jobs Act.

## Liquidity and Capital Resources

As of November 30, 2018, working capital was $\$ 9.6$ million, compared with $\$ 7.4$ million as of February 28,2018 , an increase of $\$ 2.2$ million. The increase in working capital was primarily due to the impact of the adoption of certain recent accounting pronouncements and positive operating results partially offset by the payment of dividends.

Cash and cash equivalent balances declined approximately $\$ 1.9$ million to $\$ 4.2$ million as of November 30,2018 compared to $\$ 6.1$ million as of February 28 , 2018 as a result of cash flow used by financing activities, including repayment of debt and payment of dividends exceeding cash flow generated by operating activities. Our current ratio was 2.7 to 1.0 at November 30, 2018 compared to 1.9 to 1.0 at February 28,2018 . We monitor current and anticipated future levels of cash and cash equivalents in relation to anticipated operating, financing and investing requirements.

During the nine months ended November 30, 2018, we had net income of $\$ 1,853,120$. Operating activities provided cash of $\$ 1,699,053$, with the principal adjustment to reconcile the net income to net cash provided by operating activities being depreciation and amortization of $\$ 1,294,241$ and the increase in inventory of $\$ 1,471,361$. During the comparable 2017 period, we had net income of $\$ 2,493,012$, and operating activities provided cash of $\$ 1,647,658$. The principal adjustment to reconcile the net income to net cash provided by operating activities was depreciation and amortization of $\$ 979,712$ and the increase in accounts receivable of $\$ 1,307,149$.

During the nine months ended November 30, 2018, investing activities used cash of $\$ 419,014$, primarily due to the purchases of property and equipment of $\$ 498,252$. In comparison, investing activities used cash of $\$ 274,052$ during the nine months ended November 30,2017 primarily due to the purchase of property and equipment of $\$ 446,935$.

Financing activities used cash of $\$ 3,141,084$ for the nine months ended November 30, 2018 and used cash of $\$ 3,085,883$ during the prior year period. The Company's financing activities consist primarily of payments on long-term debt and declared dividends.

We have a $\$ 5.0$ million ( $\$ 5.0$ million available as of November 30,2018 ) working capital line of credit collateralized by substantially all of our assets with the exception of our retail store assets. Additionally, the line of credit is subject to various financial ratio and leverage covenants. As of November 30, 2018, we were in compliance with all such covenants. The line of credit is subject to renewal in September 2019. As of November 30, 2018, no amount was outstanding under this line of credit.

Our outstanding long-term debt is comprised of a promissory note used to finance business acquisitions of SWRL (unpaid balance as of November 30 , 2018 of $\$ 1.5$ million). The promissory note allowed us to borrow up to a maximum of $\$ 7.0$ million to finance business acquisitions and bears interest at a fixed annual rate of $3.75 \%$. Additionally, the promissory note is subject to various financial ratio and leverage covenants. As of November 30, 2018, we were in compliance with all such covenants.

On July 15, 2014, we publicly announced a plan to repurchase up to $\$ 3.0$ million of our common stock in the open market or in private transactions, whenever deemed appropriate by management. On January 13, 2015, we announced a plan to purchase up to an additional $\$ 2,058,000$ of our common stock under the repurchase plan, and on May 21, 2015, we announced a further increase to the repurchase plan by authorizing the purchase of up to an additional $\$ 2,090,000$ of our common stock under the repurchase plan. We did not repurchase any shares during the three and nine months ended November 30, 2018. As of November 30, 2018, approximately $\$ 638,000$ remains available under the repurchase plan for further stock repurchases.

We believe cash flows generated by operating activities and available financing will be sufficient to fund our operations for at least the next twelve months. If necessary, the Company has an available bank line of credit to help meet these requirements.

## Off-Balance Sheet Arrangements

Operating leases: Our Company-owned stores are occupied pursuant to non-cancelable leases of five to ten years having varying expiration dates, some of which contain optional renewal rights. We also lease warehouse facilities to support our manufacturing operations and we lease most of our transportation equipment. We do not deem any individual lease to be significant in relation to our overall operations.

Purchase obligations: As of November 30, 2018, we had purchase obligations of approximately $\$ 1.4$ million. These purchase obligations primarily consist of contractual obligations for future purchases of commodities for use in our manufacturing.

## Impact of Inflation

Inflationary factors such as increases in the costs of ingredients and labor directly affect our operations. Most of our leases provide for cost-of-living adjustments and require us to pay taxes, insurance and maintenance expenses, all of which are subject to inflation. Additionally, our future lease costs for new facilities may include potentially escalating costs of real estate and construction. There is no assurance that we will be able to pass on increased costs to our customers.

Depreciation expense is based on the historical cost to us of our fixed assets, and is therefore potentially less than it would be if it were based on current replacement cost. While property and equipment acquired in prior years will ultimately have to be replaced at higher prices, it is expected that replacement will be a gradual process over many years.

## Seasonality

We are subject to seasonal fluctuations in sales, which cause fluctuations in quarterly results of operations. Historically, the strongest sales of our products have occurred during key holidays and the summer vacation season. In addition, quarterly results have been, and in the future are likely to be, affected by the timing of new store openings and sales of franchises. Because of the seasonality of our business and the impact of new store openings and sales of franchises, results for any quarter are not necessarily indicative of results that may be achieved in other quarters or for a full fiscal year.

## Item 3. Quantitative and Qualitative Disclosures About Market Risk

We do not engage in commodity futures trading or hedging activities and do not enter into derivative financial instrument transactions for trading or other speculative purposes. We also do not engage in transactions in foreign currencies or in interest rate swap transactions that could expose us to market risk. However, we are exposed to some commodity price and interest rate risks.

We frequently enter into purchase contracts of between six to eighteen months for chocolate and certain nuts. These contracts permit us to purchase the specified commodity at a fixed price on an as-needed basis during the term of the contract. Because prices for these products may fluctuate, we may benefit if prices rise during the terms of these contracts, but we may be required to pay above-market prices if prices fall and we are unable to renegotiate the terms of the contract. As of November 30 , 2018 , based on future contractual obligations for ingredients, we estimate that a $10.0 \%$ change in the prices of contracted ingredients would result in a $\$ 141,000$ favorable or unfavorable price benefit or cost, respectively, resulting from our contracts.

We have a $\$ 5$ million bank line of credit that bears interest at a variable rate. As of November 30, 2018, no amount was outstanding under the line of credit. We do not believe that we are exposed to any material interest rate risk related to this line of credit.

We also entered into a $\$ 7.0$ million promissory note with interest at a fixed rate of $3.75 \%$ annually that was used to finance the previous acquisitions by SWRL As of November 30, 2018, $\$ 1.5$ million was outstanding under this promissory note. We do not believe that we are exposed to any material interest rate risk related to this promissory note.

## Item 4. Controls and Procedures

## Evaluation of Disclosure Controls and Procedures

We maintain disclosure controls and procedures (as defined in Rules 13a-15(e) and 15d-15(e) under the "Exchange Act") that are designed to ensure that material information relating to us is made known to the officers who certify as to our financial reports and to other members of senior management and the Board of Directors. These disclosure controls and procedures are designed to ensure that information required to be disclosed in our reports that are filed or submitted under the Exchange Act, are recorded, processed, summarized, and reported within the time periods specified in the Securities and Exchange Commission's rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by an issuer in the reports that it files or submits under the Exchange Act is accumulated and communicated to our management, including our principal executive and principal financial officers, or persons performing similar functions, as appropriate to allow timely decisions regarding required disclosure.

Management, with the participation of our Chief Executive Officer and Chief Financial Officer, conducted an evaluation of the effectiveness of our disclosure controls and procedures. Based upon this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures are effective as of November 30, 2018.

## Changes in Internal Control over Financial Reporting

There were no changes in our internal control over financial reporting that occurred during the quarter ended November 30, 2018 that have materially affected, or are reasonably likely to materially affect our internal control over financial reporting.

## PART II. OTHER INFORMATION

## Item 1. Legal Proceedings

The Company is party to various legal proceedings arising in the ordinary course of business from time to time. Management believes that the resolution of these matters will not have a material adverse effect on the Company's financial position, results of operations or cash flows.

## Item 1A. Risk Factors

In addition to the other information set forth in this Quarterly Report on Form 10-Q, you should carefully consider the factors discussed in Part 1, Item 1A. "Risk Factors" in our Annual Report on Form 10-K for the fiscal year ended February 28, 2018. There have been no material changes in our risk factors from those disclosed in our Annual Report on Form 10-K for the fiscal year ended February 28, 2018.

## Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

## Issuer Purchases of Equity Securities

On July 15, 2014, the Company publicly announced a plan to repurchase up to $\$ 3.0$ million of its common stock in the open market or in private transactions, whenever deemed appropriate by management. On January 13, 2015, the Company announced a plan to purchase up to an additional $\$ 2,058,000$ of its common stock under the repurchase plan, and on May 21, 2015, the Company announced a further increase to the repurchase plan by authorizing the purchase of up to an additional $\$ 2,090,000$ of its common stock under the repurchase plan. The Company did not repurchase any shares during the three and nine months ended November 30, 2018. As of November 30, 2018, approximately $\$ 638,000$ remains available under the repurchase plan for further stock repurchases.

The Company plans to continue the repurchase plan until it has been completed. The number, price, structure and timing of the repurchases, if any, will be at the Company's sole discretion and future repurchases will be evaluated by the Company depending on market conditions, liquidity needs and other factors. The repurchase authorization does not have an expiration date and does not oblige the Company to acquire any particular amount of its common stock. The Board of Directors may suspend, modify or terminate the repurchase program at any time without prior notice.

## Item 3. Defaults Upon Senior Securities

None.

## Item 4. Mine Safety Disclosures

Not Applicable.

## Item 5. Other Information

None.

## Item 6. Exhibits

3.1 Amended and Restated Certificate of Incorporation of Rocky Mountain Chocolate Factory, Inc., a Delaware corporation (incorporated by reference to Exhibit 3.1 to the Current Report on Form 8-K filed on March 2, 2015).
3.2 Certificate of Designations of Series A Junior Participating Preferred Stock, par value $\$ 0.001$ per share, of Rocky Mountain Chocolate Factory, Inc., a Delaware corporation (incorporated by reference to Exhibit 3.2 to the Current Report on Form 8-K filed on March 2, 2015).
3.3 Amended and Restated Bylaws of Rocky Mountain Chocolate Factory, Inc., a Delaware corporation (incorporated by reference to Exhibit 3.3 to the Current Report on Form 8-K filed on March 2, 2015).
31.1* Certification of Chief Executive Officer Filed Pursuant To Section 302 of The Sarbanes-Oxley Act of 2002.
31.2* Certification of Chief Financial Officer Filed Pursuant To Section 302 of The Sarbanes-Oxley Act of 2002.
$32.1^{* *}$ Certification of Chief Executive Officer Furnished Pursuant To Section 906 of The Sarbanes-Oxley Act of 2002.
$32.2^{* *}$ Certification of Chief Financial Officer Furnished Pursuant To Section 906 of The Sarbanes-Oxley Act of 2002.
101.INS *XBRL Instance Document.
101.SCH*XBRL Taxonomy Extension Schema Document.
101.CAL*XBRL Taxonomy Extension Calculation Linkbase Document.
101.DEF*XBRL Taxonomy Extension Definition Linkbase Document.
101.LAB*XBRL Taxonomy Extension Label Linkbase Document.
101.PRE*XBRL Taxonomy Extension Presentation Linkbase Document.

* Filed herewith.
** Furnished herewith.


## Signatures

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

## ROCKY MOUNTAIN CHOCOLATE FACTORY, INC.

(Registrant)

## I, Franklin E. Crail, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Rocky Mountain Chocolate Factory, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules $13 \mathrm{a}-$ 15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f))for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

I, Bryan J. Merryman, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Rocky Mountain Chocolate Factory, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer(s) and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules $13 \mathrm{a}-$ 15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f))for the registrant and have:
a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter (the registrant's fourth fiscal quarter in the case of an annual report) that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer(s) and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.
/s/ Bryan J. Merryman
Bryan J. Merryman, Chief Operating Officer,
Chief Financial Officer, Treasurer and Director (Principal Financial and Accounting
Officer)

## CERTIFICATION PURSUANT TO

SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002
(18 U.S.C. SECTION 1350)

In connection with the Quarterly Report of Rocky Mountain Chocolate Factory, Inc. (the "Company") on Form 10-Q for the quarterly period ended November 30, 2018 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned officer of the Company certifies, in his capacity as such, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that to his knowledge:
(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

By /s/ Franklin E. Crail
Franklin E. Crail, President, Chief Executive Officer and Chairman of the Board of
Directors (Principal Executive Officer)

## CERTIFICATION PURSUANT TO

SECTION 906 OF THE SARBANES-OXLEY ACT OF 2002
(18 U.S.C. SECTION 1350)

In connection with the Quarterly Report of Rocky Mountain Chocolate Factory, Inc. (the "Company") on Form 10-Q for the quarterly period ended November 30, 2018 as filed with the Securities and Exchange Commission on the date hereof (the "Report"), the undersigned officer of the Company certifies, in his capacity as such, pursuant to 18 U.S.C. 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, that to his knowledge:
(1) The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
(2) The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

